



PROVIDER ALERT

Provider Manual - February 2021 Version

Feb. 1, 2021

Alert Summary: This alert includes additional information regarding the revised Provider Manual effective Feb. 1, 2021.

Dear Provider,

Optum Idaho is excited to announce an updated version of the Provider Manual. Revisions were made to sections that include the following:

- **Provider Disputes** – Clarifications to aid providers in understanding the criteria used for provider disputes
- **Psychological Testing:** Information on the APA Guidelines was added along with clarification on the provider qualifications needed to provide psychological/neurological testing
- **Neuropsychological Testing:** Added information about the APA Guidelines and provided clarification on the provider qualifications needed to provide psychological/neurological testing
- **Provider Qualifications; DC: 0-5:** Revisions were made to provide clarity on the qualifications of who can provide the service.
- **Youth Support:** Youth support section was updated with new content. Please see the Dec 1st Peer Services Provider Alert for additional details.
- **Opioid Treatment Program (OTP):** This is a new program as of 1/1/2021. The service was added to the Provider Manual to provide the description, provider qualifications, provider responsibilities, authorization type, payment methodology and additional information for this new program.
- **Affirmative Incentive Statement:** Several paragraphs were deleted throughout the Provider Manual related to this statement.
- **Drug Testing:** Added clarification that presumptive/qualitative drug tests that are administered as part of a program billed as a bundle in the IBHP such as Intensive Outpatient, Partial Hospitalization, or Opioid Treatment Programs are not counted as part of the 24 unit threshold authorization. Drug tests administered in these programs are included in the bundled rate.
- **Respite Services:** The minimum provider age requirement was lowered from 21 to 18 years of age. Providers must be no less than 36 months older than the member to which they are rendering Respite.

As a reminder, the Optum Provider Manual and Provider Manual Change Index can be found on :

- [Provider Express](#) > Our Network > State-Specific Provider Information > Welcome ID *and*
- optumidaho.com > For Network Providers > Guidelines & Policies > Network Provider Manual

Should you have any questions, please contact your Optum Provider Relations Advocate.

Thank you,
The Optum Idaho Team